



***“I am thankful to see that law enforcement takes orders of protection seriously. [VINE Protective Order] shows me that they are trying to do all they can to keep me safe.”***

**Laurie**  
victim/survivor

## Keeping Victims Informed

The time immediately after a protective order is served can be particularly dangerous for the petitioning victim. Far too often, the respondent reacts violently when served, putting that petitioner in further danger. At the same time, law enforcement professionals face the tough task of serving and enforcing protective orders to stay in compliance with the law.

Knowing when the order is served allows the petitioner to seek safety or call police if the respondent violates the terms of the order. This innovative service automatically notifies the petitioner when a protective order has been served on the respondent and keeps them informed throughout the order process.

## Serving Victims and Criminal Justice Professionals

### Sheriff and Dispatch

- Drastic reduction in inbound petitioner inquiries, pulling officers away from immediate duties
- Ability to immediately update service of order and access order information

### Victims

- Immediate notification upon service of Temporary, Emergency, or Ex-parte Protective Orders
- Immediately accessible order information via phone and Web, 24-hour operator assistance; resources and referrals
- Know when order is in effect and is being violated

### Advocates

- Immediate access to order information for victim assistance via Web and phone
- Ability to register victims and themselves for notification services via Web application

### Law Enforcement

- Immediate access to protective order information, conditions, and expiration details

## Information

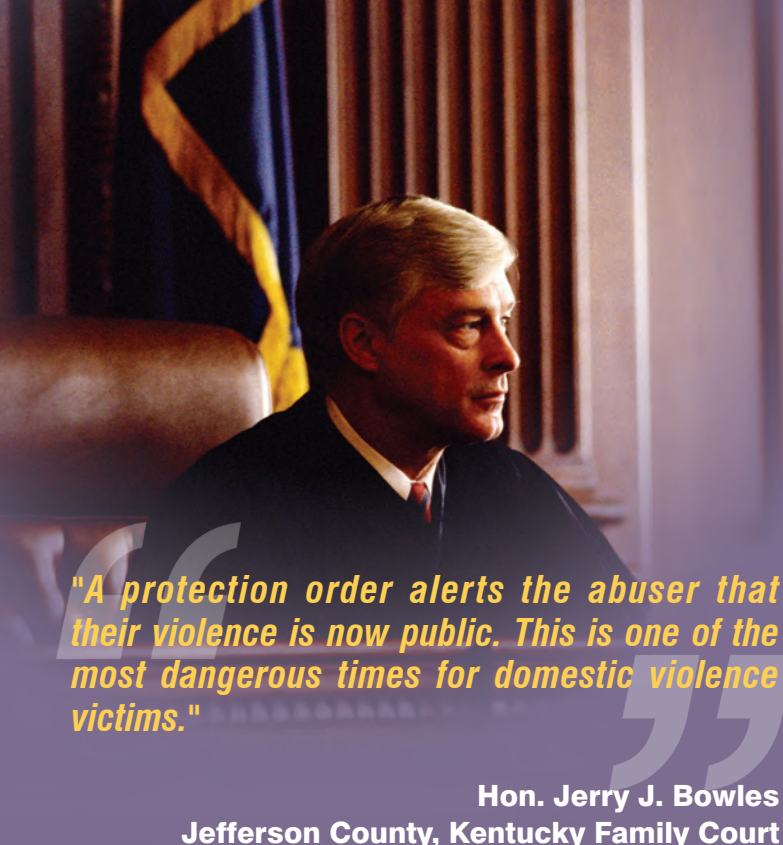
- Service Status
- Order Conditions
- Hearing Details
- Case Activity
- Expiration Dates
- Operator Support
- 24/7 Toll Free Number
- [www.vinelink.com](http://www.vinelink.com)

## Notifications

- Service of Order
- Hearing Reminder
- Docket Changes
- Expiration Reminder
- Interpreter Request
- Failure to Serve
- E-mail and Phone
- Text Messaging coming soon

***“We have definitely seen a drastic reduction in calls and order inquiries into our dispatch.”***

**Sergeant Jenny Bostick**  
DuPage County  
Illinois Sheriff’s Office



*"A protection order alerts the abuser that their violence is now public. This is one of the most dangerous times for domestic violence victims."*

**Hon. Jerry J. Bowles**  
**Jefferson County, Kentucky Family Court**

## Meeting Your Community Needs and Supporting a Coordinated Community Response

In crisis situations, access to critical protective order information helps parties to stay safe, effectively respond to violent situations, and prosecute offenders to the fullest extent. VINE Protective Order provides criminal justice professionals with secure access to the full continuum of protective order process needs. When protective order information is available and accessible, community partners have the information they need to hold offenders accountable and do their jobs in supporting victim safety.

## Meeting Your Technology Needs

VINE Protective Order was created to be incredibly versatile and flexible in terms of handling state specific protective order laws, conditions, order types, and available technology infrastructures. Order types can include numerous civil protective order types, criminal no-contact, sexual assault, and stalking orders of protection, as well as others. Depending on your needs and technology plans, our configurable service modules may enhance your notification system with full automation of the order process, data transfers, and offender accountability with federal firearm prohibitions.

## How it Works

- 1 DATA** - After a protective order is issued, VINE Protective Order captures and stores the information in a secure database.
- 2 REGISTRATION** - The petitioner can call the toll-free VINE Protective Order line or search online any time of day or night for the status of a protective order and register for notification.
- 3 SERVICE** - VINE Protective Order immediately begins placing notification calls to the petitioner once the service event is recorded.
- 4 NOTIFICATION** - Petitioners will be notified when the order is served and may be notified of court hearings, amendments, order expirations, and other case events.

## Service Modules

**Order Creation and Judicial Review:** Provides judicial officers with 24-hour access to orders of protection from any location and requires no duplicate data entry, faxing, or redundant phone calls.

**Firearm Confiscations and Offender Identifications:** Automates and tracks the firearm confiscation process and may notify victims and agencies of the compliance of firearm confiscations, surrenders, and forfeiture events. A visual indicator is provided when offenders have a firearm prohibition for identification and additional safety precautions.

**Prohibited Attempt to Purchase Notifications:** Provides both agency and victim notification when a prohibited offender attempts to purchase a firearm in violation of federal law from an authorized gun dealer. Agencies may include local law enforcement, courts, U.S. Attorney and ATF offices.

**Data Export Manager:** Provides seamless, behind-the-scenes export capability to transfer data to a state registry without an ORI agency having to manually enter the case information. Administrators may still validate exported cases per legal requirements.

## Put VINE Protective Order to Work for You

For more information about VINE Protective Order or other court or criminal justice notification services, contact our Sales Department at 1-866-APPRISS or [info@appriss.com](mailto:info@appriss.com).