

## Benefits of Survey Solutions

- Timely information available 24 hours a day, seven days a week
- Time and money-saving tool for victims, advocates, and law enforcement with automation and centralization of survey information
- Flexibility in report generation and analyzing results of real-time and historical data
- Seamless integration with existing Appriss solutions or as a stand-alone system
- Streamlines the process of collecting data from the field and general public through multiple collection methods including Web, phone, and e-mail links
- Supports data collection for ongoing funding initiatives
- Targets areas of improvement by surveying specific focus groups on key issues
- Maximizes participation rate by minimizing survey time
- Anonymously polls your target group and provides unbiased survey results

## Who can utilize the Survey Solution?

Any person, agency, or group can benefit from the results gathered through the Survey Solution application.

- Victims
- Victim services
- District attorneys
- Law enforcement personnel
- Child protection agencies
- Court personnel
- Probation & parole
- Departments of Correction
- Key stakeholders
- Focus target groups
- General public

## Survey Solutions

Appriss is committed to providing innovative solutions to help criminal justice agencies serve and protect their citizens. Sometimes, the best way to do that is to provide tools that will allow agencies to measure their effectiveness in communities.

Survey Solutions is a robust feedback, validation, and statistic gathering solution that provides real-time, ongoing information that can be used for quantitative and qualitative purposes.

The solution can be seamlessly integrated into your existing Appriss applications or used as a stand-alone system.



## Put Survey Solutions To Work For You

For more information about Survey Solutions or to arrange for a demonstration, contact Appriss at 1-866-Appriss (1-866-277-7477) or [info@appriss.com](mailto:info@appriss.com).



## How Survey Solutions Works

A survey can be created and published for the general public, e-mailed to targeted focus groups, and/or links connected through existing customer Web sites.

The centralized Web-based reporting tool will gather and collect near real-time data from a variety of sources via a toll-free phone and/or a Web-based survey. Responses are stored and categorized on our secure servers.

The patented Survey Solutions Web interface queries your collected data to bring you current, validated information with graphical display of results.

The Secure Administration panel allows you to manage users, access reporting features, and track the number of responses to your surveys.

## Features and Functionality

### *Survey Accessibility*

- Custom toll free number(s) and Web URLs
- Seamless integration with existing SAVIN / VINE® system
- Create and post custom links to your surveys directly on your current Web site
- E-mail survey link (phone and Web) to target audiences

### *Survey Creation*

- Response-driven survey logic
- Advanced validation for participant responses
- Customizable survey banners and descriptions

### *Survey Collection Methods*

- Random question logic ensures unique, statistically sound, survey sampling
- Multiple format layout choices
- Ability to run multiple surveys concurrently

### *Survey Management*

- Unlimited number of survey categories and questions – customized survey(s) to users' need
- Share reports with users
- Manage access to survey information through secure user accounts

### *Survey Results*

- Ability to export results to .PDF or .CSV file formats
- View data in real-time with Web-based reporting and graphical display of responses
- Flexible/dynamic reporting options (pie, bar, line, data)
- Browse individual or group summary responses
- Filter data by collection method (phone and Web)