



## 3rd Quarter User Survey

Over 500 TDEX users responded to the yearly user survey and provided very helpful feedback.

### This included:

- The main features used include the Person Search and Currently Incarcerated/Recently Booked Reports.
- Over 94 percent of users are satisfied with the system.
- Approximately 30 percent of users would like more training.
- Around 85 percent of users are happy with the level of support they are receiving from Appriss concerning TDEX.

Many success stories were submitted, and the requested enhancements are being evaluated. Thanks to everyone who participated in the survey. Ongoing feedback from you helps us continue to improve the system to meet your needs.

## Webinar Schedule

Have you ever wanted to learn more about how the Watch feature works? Or how to effectively use the Person Search to get the best results possible? If so, now is the time to check out our online training. When you are logged into TDEX, click on the Links – Other Resources tab. Click the Online Training link which will open up a new window with access to training.

If you would like to sit in a webinar session held by a live instructor instead, you can sign up by going to the Links – TDEX tab when you are logged in. Click on the TDEX Webinar link which will open a calendar in a new window. Click on the event itself to learn more and sign up for a session. The following sessions are currently scheduled:

**October 23**

**November 4 & 18**

**December 2 & 9**

## TDEX gets high praise from Sulphur Springs

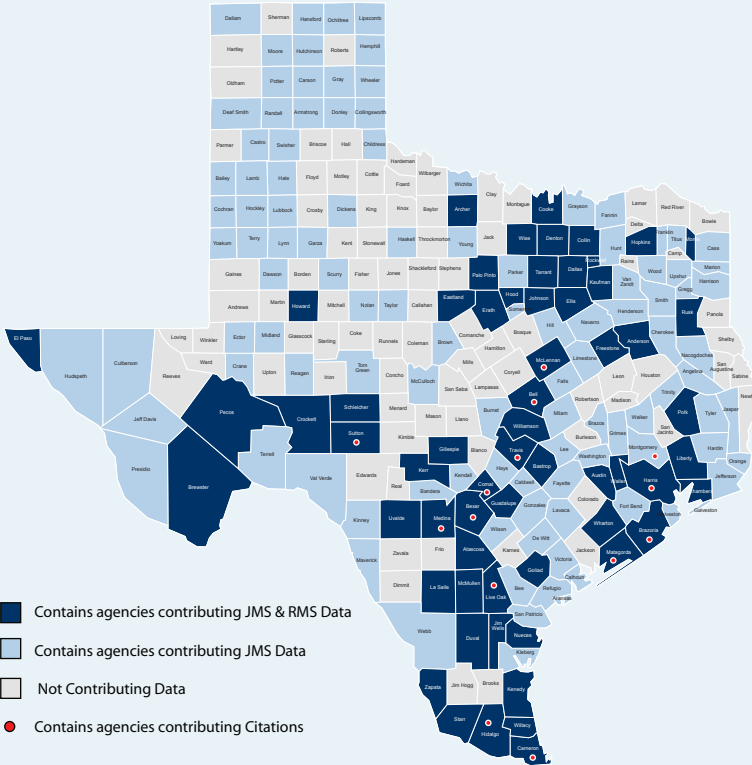
*(the following is an excerpt from a letter to Steve McCraw from the Sulphur Springs Police Department)*

Being a law enforcement officer for over 33 years, I recognize how valuable a tool TDEX will become for our department. The system allows us to develop leads on people that we would otherwise not be able to have. The use of the photo lineups in criminal investigation will reduce our work time and increase productivity. Depending on the sex offenders to tell us their encounters with the law is much to be desired. We are now able to ask the offender about their encounter with the law through TDEX. Not only are we able to list the offender under the watch program but also their vehicles. This little bit of information may aid other investigators in their work.

The law enforcement community in this country has long needed a system of this type where it actually works for the police and not the police working the system. As a veteran police officer, I support the system greatly and have encouraged fellow officers and agencies to sign up and share its information with TDEX.

Respectfully Yours,  
Robert Stidham  
Assistant Chief of Police  
Sulphur Springs Police Department

# New Sites Recently Added



**July:**

|                      |     |
|----------------------|-----|
| Arlington PD         | JMS |
| Borger PD            | RMS |
| Hutchinson County SO | RMS |
| Hutchinson County SO | JMS |
| Jackson County SO    | RMS |
| Jackson County SO    | JMS |

**August:**

|                     |     |
|---------------------|-----|
| Childress County SO | JMS |
| Lee County SO       | JMS |
| Dallam County SO    | JMS |
| Childress County SO | RMS |
| Dallam County SO    | RMS |
| Port Aransas PD     | RMS |
| Stinnett PD         | RMS |
| Gorman PD           | RMS |
| Lee County SO       | RMS |
| Hansford County SO  | JMS |
| Hansford County SO  | RMS |
| Fritch PD           | RMS |
| Marshall PD         | RMS |
| Roberts County SO   | RMS |
| Richmond PD         | RMS |
| Rosenberg PD        | RMS |
| Matagorda County SO | RMS |
| Matagorda County SO | JMS |
| Kountze PD          | RMS |

**September:**

|                      |     |
|----------------------|-----|
| Brown County SO      | JMS |
| Brown County SO      | RMS |
| George West PD       | RMS |
| Memorial Villages PD | RMS |
| Spearman PD          | RMS |
| Carson County SO     | JMS |
| Carson County SO     | RMS |
| Hereford PD          | RMS |
| Castro County SO     | JMS |
| Castro County SO     | RMS |
| White Oak PD         | RMS |
| Mitchell County SO   | RMS |
| Springtown PD        | RMS |
| Schulenburg PD       | RMS |
| Wolfe City PD        | RMS |

## Supported Web Browsers

Just a reminder that as of May 27th, 2009, TDEx is being supported by the following Web browsers:

**Internet Explorer 7.0**

**Firefox 3.0**

If you are not using one of these versions, please make sure to download them to your computer.

# DON'T FORGET

Share your TDEx success story and get a free gift!

E-mail our Product Director at [tdasilva@appriss.com](mailto:tdasilva@appriss.com)