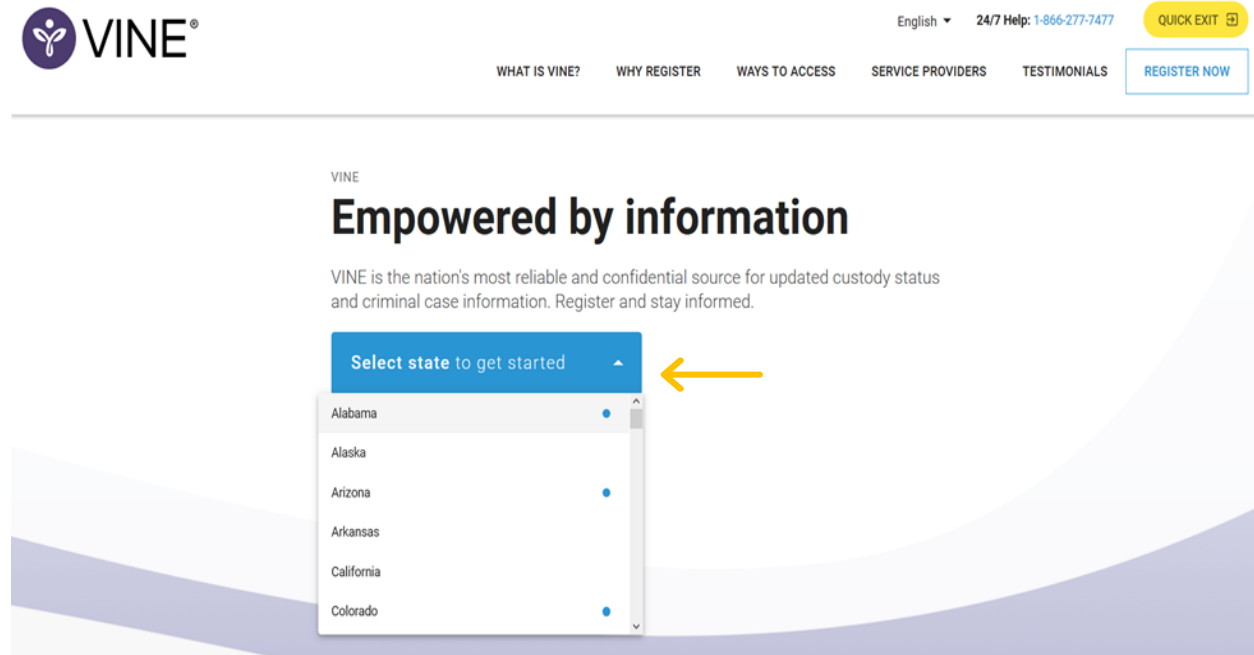


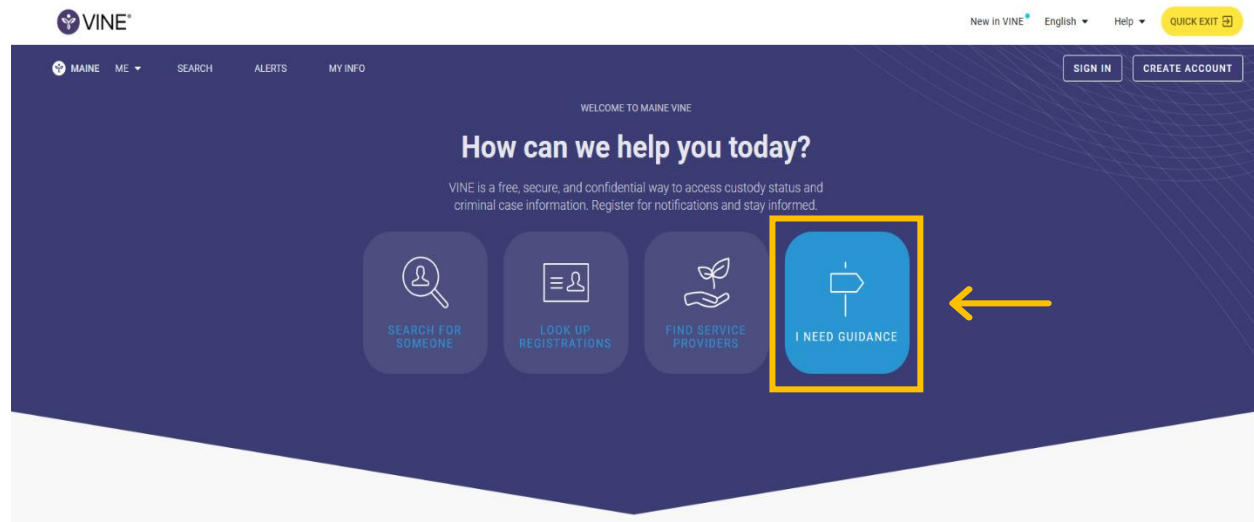
How to Use the "I Need Guidance" Feature in VINELink - Quick Reference Guide

NOTE: In this resource guide, we will be using our training demonstration website to provide examples. Some information may appear differently in your state's specific VINELink website.

1. Access VINELink via the web at www.vinelink.com or via our free mobile application. Select your **State** to get started.



2. To be guided to important resources, select "I Need Guidance" from the main menu.



3. Respond to the question: **"Do you feel safe right now?"** If your response to the question is **YES**, complete the statements in the menu to guide you to helpful resources. You may check all that apply.

Do you feel safe right now?

YES

NO

Select one or more of the statements below to help us guide you to helpful resources.

I want to talk with someone

I have been harmed by...
Select, if applicable >

My situation has impacted my...
Select, if applicable >

I need help with...
Select, if applicable >

Located In Maine ▾

NEXT

4. Once you have made your selections, click **NEXT** to view the results for State and National Service Providers that match the selections you made.

Select one or more of the statements below to help us guide you to helpful resources.

I want to talk with someone

I have been harmed by...
Domestic Abuse >

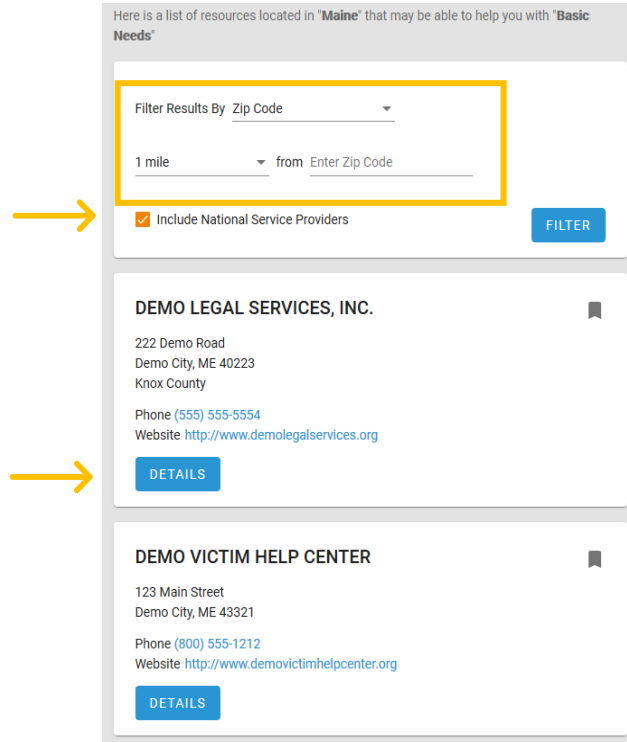
My situation has impacted my...
Physical Health >

I need help with...
Basic Needs >

Located In Maine ▾

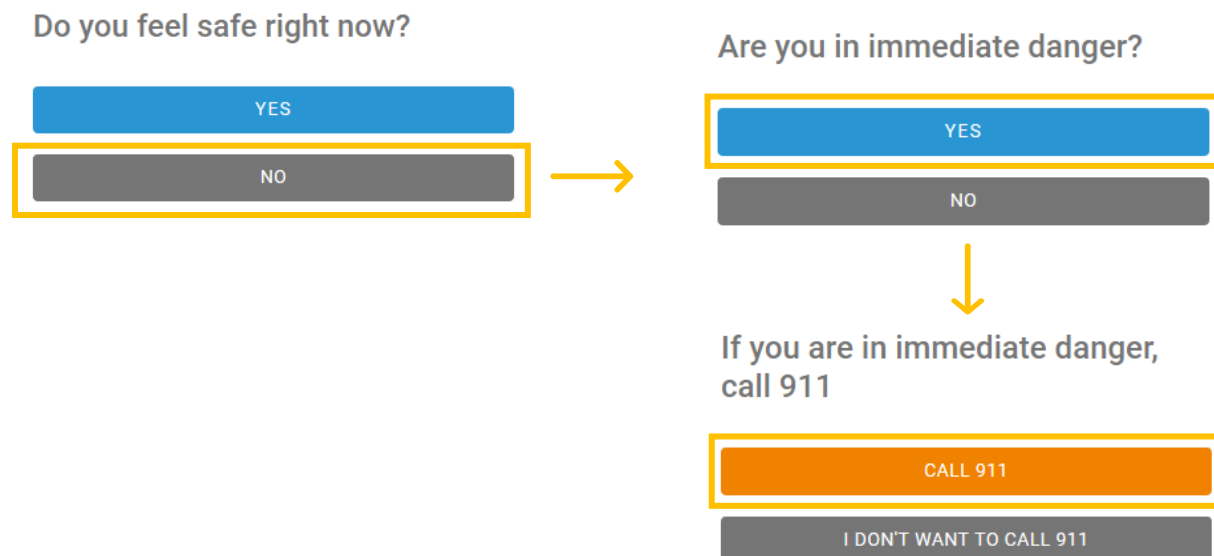
NEXT

5. View the list of resources in your search results. Note that results can be filtered by **Zip Code**, **Distance**, or **County or Parish** name. You may also choose to include **National Service Providers** in your results by checking the box. To learn more about a Service Provider in your results, click **"Details."**



6. If your response to the question **"Do you feel safe right now?"** is **NO**, respond to the question **"Are you in immediate danger?"**

If your response is YES, there is a choice to call 911. Selecting not to call 911 will display a list of service providers with 24-hour hotlines.



7. If your response to the question **"Are you in immediate danger?"** is **NO**, complete the statements in the menu to guide you to helpful resources. Once you have made your selections, click **"Next"** to view the results for State and National Service Providers who match the selections you made.

Are you in immediate danger?

YES

NO

Select one or more of the statements below to help us guide you to helpful resources.

I want to talk with someone

I have been harmed by...
Domestic Abuse >

My situation has impacted my...
Physical Health >

I need help with...
Basic Needs >

Located In Maine ▾



NEXT



Resource Center

Access VINELink anytime via the web at www.vinelink.com or by downloading our free VINELink Mobile App (available for Apple and Android).

For our full library of VINE training resources, please visit our Training Page at: <https://apprissafety.com/resources/training/>

For 24-hour support on VINE-related questions and issues, please contact VINE Support:

Email:

VINESupport@appriss.com

Phone:

1-866-APPRISS (866-277-7477)
Select Option 2

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